



Mortgages and Money

COMPLAINTS PROCEDURE

A summary of our internal complaints handling procedures for the reasonable and prompt handling of complaints is available on request and if you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service at www.financial-ombudsman.org.uk or by contacting them on 0800 023 4 567.

‘The guidance and/or advice contained within this website is subject to the UK regulatory regime, and is therefore targeted at consumers based in the UK’

Mortgage Risk Warning

Your home or property may be repossessed if you do not keep up the repayments on your mortgage”

“Not all forms of buy to let mortgages, commercial or bridging finance are regulated.